



## INSIDE THIS ISSUE

### ECHO West Texas

ECHO West Texas is a nonprofit that connects communities and providers through a shared database to coordinate resources for people experiencing or at risk of homelessness. We aim to build a coordinated care system, promote sustainable solutions, and support collective funding for homeless services.



Spotlights

Sponsors

Community Database

Coordinated Entry

Coordinated Care

commUNITY Day

Continuum of Care

# Serve First - Teamwork



In this time of uncertainty, marked by funding cuts, economic shifts, and increasing need, we must work smarter and together. As organizations and service providers, we exist for one purpose: to Serve. And we must lead with that commitment - ***to Serve First, and to Serve United.***

True collaboration requires us to honor, respect, and value each other's perspectives, lived experiences, and contributions. This is not just about organizational alignment, it's about real lives. The people we serve, those experiencing homelessness, those on the brink, those who are hurting, scared, and alone - are counting on us to put aside silos, self-pride, and inefficiencies. ***They need us to show up - not just with services, but with unity and shared purpose.***

During a recent local Lubbock mission trip, a woman experiencing homelessness shared a powerful piece of advice for how we -as a community- can better serve her and others in crisis. She said simply: ***“work with principles over personalities.”***

Let that guide us, as a reminder that our mission is bigger than any one of us, and that real change only happens when we ***commit to showing up for each other and for our community - Together.***



# Partner Spotlight

**Thank You for Your Continued Support!**



**Renee Salas**

Case Manager  
Goodwill Career Resource Center

‘All we must do is use our mind and heart to radically change the lives we get to serve. Service to me means an attitude of ‘getting too,’ NOT ‘having too!’

**Craig Morton**

Senior Director  
US PREP

‘I strive to address the human aspects of continuous improvement and apply these skills to program improvement and authentic learning assessment.’



# Honoree Spotlight

Thank You for Your Continued Support!



- 2024 Anchor of Change Award: Ryan Braus
- 2024 Systems Champion Award: Nick Skeen
- 2024 Heart of the Community Award: Justin Stice
- Fiscal Foundation Award: Chad Hill
- Community Architect Award: Edward Grady
- Community Pillar Award: Latrelle Joy
- Legacy Builder Award: Bill Howerton
- Visionary Impact Award: Karen Murfee
- Founder's Catalyst Award: Keith Mann and Jerry Ramirez
- Founder's Flame Award : David Alderson



# Thank You to Our Sponsors

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DAN AND DENISE POPE

# ECHO Community Database

“Through data, the people you serve are heard—needs become visible, and change becomes possible.”

We report aggregated data at the federal, state, and local levels—a vital tool for advocacy and informed decision-making. Without data to represent the needs of the people you serve, it's difficult to make a strong case for funding. **When needs aren't visible in the data, funders often shift resources elsewhere.**

The ECHO Community Database provides robust, customizable reporting based on the data you enter. This helps demonstrate both need and impact - key elements in successful funding proposals. Participating in a shared system like this also strengthens the credibility and competitiveness of your applications.

As part of your participation, we offer ongoing local support, from onboarding and training to daily technical assistance, ensuring your team has the tools and help it needs every step of the way.

## Database Costs:

- \$450/User/Year - ***Free limited licenses available!!***

## Seeking Housing Providers:

We need help updating the Coordinated Entry (CE) list recently transferred from the State to the Lubbock CoC. This list includes individuals and families experiencing homelessness who are awaiting housing.

Direct service providers, especially housing providers, are best positioned to assist in ensuring the list is accurate and up to date.

**VOLUNTEERS**

**NEEDED**

**Contact : Edward at [data@echowtx.org](mailto:data@echowtx.org)**



# Coordinated Entry

## Case Conferencing Workgroup

A collaborative meeting to:

- Coordinate care across providers
- Reduce duplication
- Ensure timely, appropriate support
- Promote accountability and accelerate housing placements

When: 3rd Thursday of each month

Time: 1:30 PM – 3:00 PM

Where: **Lubbock Housing Authority**, 1708 Crickets Ave

## Partners Involved: (Committee & Workgroup)

- Family Promise - TH, RRH
- Serve Lubbock - Community Access Hub
- Lubbock Housing Authority - Public Housing
- Lubbock County Detention Center - Criminal Justice
- Open Door - PSH, DV
- Salvation Army - ES
- Public Health
- UMC - Medical/Social Services
- Oceans - Private Mental Health



### Missing Representation:

- Veteran Services Provider
- Homeless Prevention Provider
- Public Mental Health
- Youth Providers



[Click Here for Coordinated Entry Resources](#)

Contact : Michael@echowtx.org

# Community Day

## commUNITY day

First Thursday of the month 11:30AM-3:00PM

### FREE TRANSPORTATION

pick up sites

Grace Campus 1301 Avenue A

Salvation Army 1111 16<sup>th</sup> St

Open Door 1916 13<sup>th</sup> St

Lubbock Impact 2707 34<sup>th</sup> St

FREE HAIRCUTS

FREE MEAL

WHERE  
SERVICES

MEET THE HOMELESS  
and RESOURCES MEET  
THE NEEDS



@ Kingdom CO-OP 2005 Avenue T

**A monthly outreach** and resource event providing on-site services to 100+ individuals and families experiencing or at risk of homelessness. Bringing together service providers, community organizations, and volunteers to meet people where they are.

### **Service Providers & Volunteers Needed:**

Offering medical and mental health care, housing and education resources, food, ID/DL and other personal documents, hygiene supplies, clothing, haircuts, and operation support.

### **Goals include:**

- Strengthening community trust
- Increasing access to services
- Reducing barriers
- Streamlining referrals
- Supporting health, stability, and independence





# Coordinated Care Project

A \$2.6 Million infrastructure investment project - made possible through the City of Lubbock. Four collaborative hubs are partnering to coordinate a range of services using the community database, while also expanding shared spaces and support through community-wide collaboration. These projects are scheduled for completion by Fall 2025.



## Serve Lubbock

- Housing coordination for families and youth



## Kingdom Co-Op Monday - Thursday 9-4

- Personal and professional development
- Community Meal and clothing closet: Sundays starting at 4:30 PM



## Grace Campus Monday - Friday 9-5

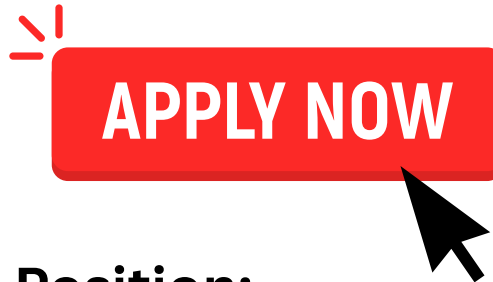
- Housing coordination for individuals
- 6 month transitional homeless shelter



## Lubbock Impact Monday - Thursday 8-4

- Free Clinic: Wednesdays starting at 4:00 PM
- Free Dental Clinic: by appointment
- Free Optometry Clinic: one Saturday a month
- Community Meal: every Tuesday at 6:00 PM
- Food/Hygiene Pantry: Mondays 5:00 PM - 6:30PM and Thursday 9:30 AM to 11:30 AM
- Clothing Closet: Monday 5:00PM - 6:30 PM, Tuesday and Thursday 9:30 AM to 11:30 AM

# Continuum of Care (CoC)



## Open CoC Board Position:

- Open Secretary Position. Members can apply here: [Secretary Position Application](#)
- **Application will be open until July 20<sup>th</sup>**
  - Interviews July-August
  - Final Slate will be announced in late August
  - Voting to take place during the CoC Member Meeting **in September (Date to be announced)**

## Voting Members:

- For **existing Voting Members**, please use the following link to designate your proxies [Proxy Information](#)
- Recent Change - 100% Participation at All CoC Meetings (Quarterly) to maintain voting status.
- Membership applications will open annually

## Missed the Membership Meeting?

- Recordings and Resources can be found here [Member Meeting Resources](#)
- All materials and policies can be found on the ECHO website under Policy Library