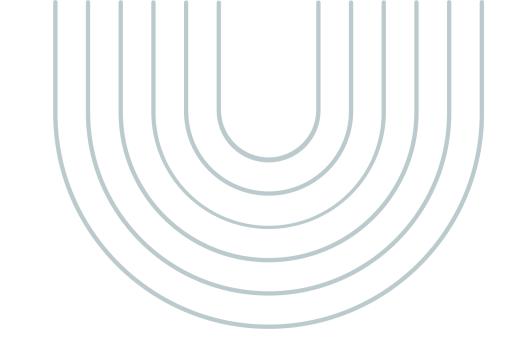
# COLLABORATION & COORDINATION MARCH 6, 2025



## INTRODUCTION & BACKGROUND



Valerie Longoria - Executive Director Michael Gallegos - Coordinated Entry Manager O1. COLLABORATION & COORDINATION

O2. TOOLS & STRATEGIES

O3. ACTION PLANNING & INVOLVEMENT



### AGENDA

01.

## COLLABORATION & COORDINATION



### THE CHALLENGE OF HOMELESSNESS

- On average, 600,000 people experience homelessness on any given night in the U.S.
- Another **37.9 Million** people are estimated to live in poverty.
- In FY 2024, only **0.15**% of the federal budget was dedicated to homeless and at-risk assistance programs.



### NO PLACE LIKE HOME

#### **SPHC PIT COUNT 2022**

Total Persons	259
Adults (age 18 or older)	226
Young Adults (age 18 to 24)	31
Children (under age 18)	33
Unknown Age	0
Unknown Age - Believe to be Adult	0
Unknown Age - Believe to be Young Adult (18-24)	0
Unknown Age - Believe to be Adult (25+)	0
Unknown Age - Believe to be Child	0
Chronically Homeless	24
Veterans	13

Total population 266,878 https://www.census.gov/quickfacts/fact/table/lubbockcitytexas#

#### **SPHC PIT COUNT 2023**

Total number of persons	240
Number of children (under age 18)	23
Number of youth (age 18 to 24)	25
Number of adults (age 25 to 34)	51
Number of adults (age 35 to 44)	56
Number of adults (age 45 to 54)	36
Number of adults (age 55 to 64)	40
Number of adults (age 65 or older)	9
Observed age 25 or older	0
Unknown Age	0
Chronically Homeless	49
Veterans	9

#### **SPHC PIT COUNT 2024**

Total number of persons	325
Number of children (under age 18)	74
Number of youth (age 18 to 24)	23
Number of adults (age 25 to 34)	58
Number of adults (age 35 to 44)	52
Number of adults (age 45 to 54)	66
Number of adults (age 55 to 64)	40
Number of adults (age 65 or older)	12
Observed age 25 or older	0
Unknown Age	0
Chronically Homeless	46
Veterans	13
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### No single organization can solve homelessness alone

Collaboration and coordination are essential in addressing homelessness because the issue is complex and multifaceted, requiring a collective effort from various sectors to effectively tackle it. Here's why they're necessary:

- Diverse Needs
- Resource Pooling
- Efficiency
- Comprehensive Solutions
- Advocacy and Policy Change
- Community Buy-In

02.

## TOOLS AND STRATEGIES

### TOOLS AND STRATEGIES

What do we have available & Who can make this happen?

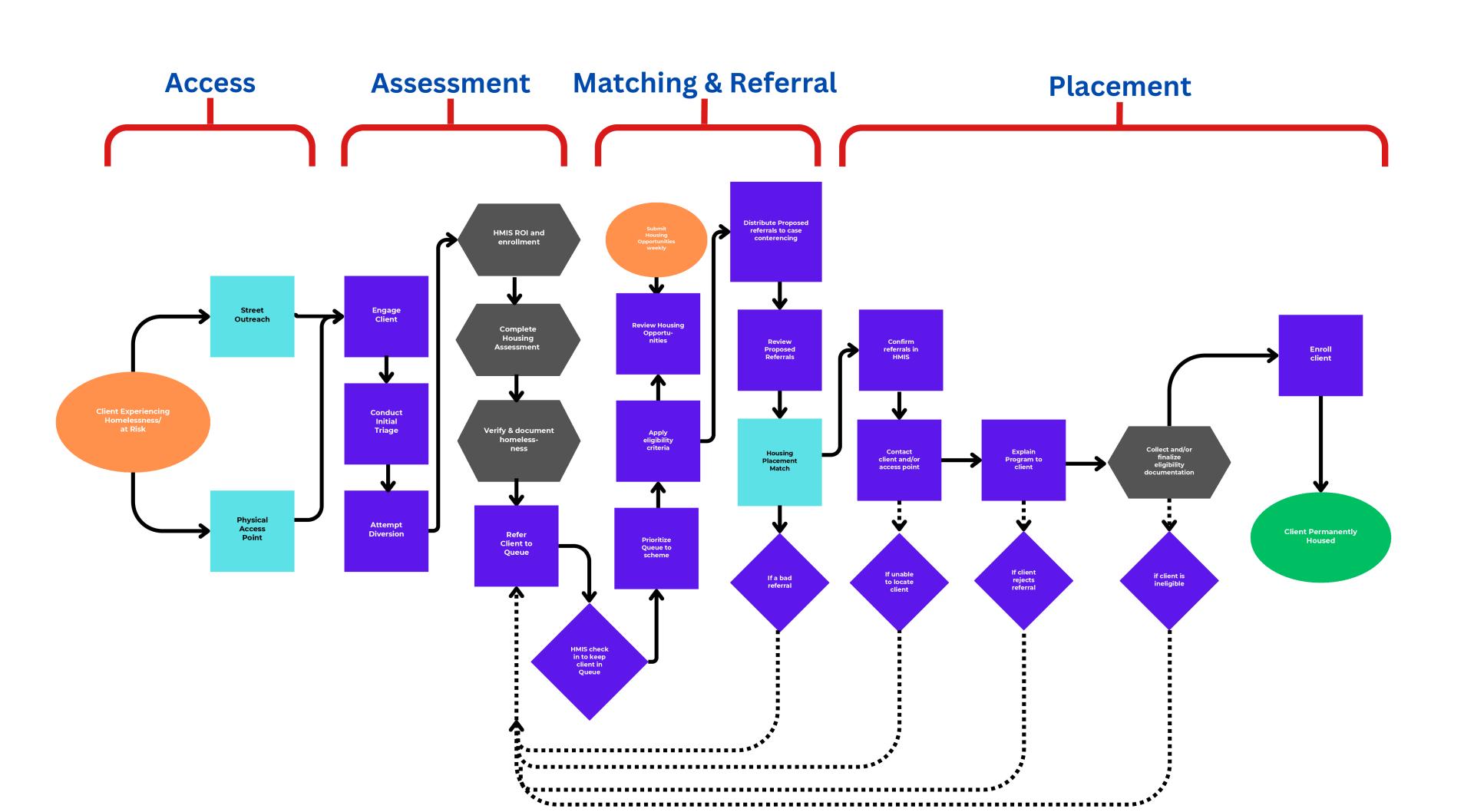
- Coordinated Entry
- Case Conferencing
- Community Database Homeless Management Information System (HMIS)

### **COORDINATED ENTRY**

Process to ensure all people experiencing homelessness have fair access to the community's homelessness assistance options. Communities should build the system to prioritize people who are most in need of assistance and refer them to available and appropriate housing and services.

### KEY COMPONENTS OF COORDINATED ENTRY

- 1. Access
- 2. Assessment
- 3. Matching & Referral (Includes Case Conferencing)
- 4. Placement



### CASE CONFERENCING

- Meeting space designated for <u>direct staff</u> to case-manage specific clients on their caseload on a monthly basis
- Allows for streamlining referrals and housing processes as it connects front-door partners with referral partners to focus on the needs of the client
- May be case conferencing for special populations, such as veterans or youth
- Specific system issues, barriers, challenges, and/or gaps arising from case conferencing will be shared with committees by ECHO staff

### 1st & 3rd Thursday 1:30pm - 3:00pm

### WHO IS AT CASE CONFERENCING & WHO ARE WE MISSING (\*)

- Veteran Services Provider \*
- Permanent Supportive Housing (PSH)
- Transitional Housing (TH) Provider \*
- Rapid Rehousing (RRH) Provider
- Homeless Prevention (HP) Provider
- Emergency Shelter (ES) Provider \*
- Street Outreach (SO) or Day Center Provider \*
- Victim Services Provider \*
- Lived Expertise
- Community Access/Coordinated Care Hub
- Community Partner– Public Housing Authority(PHA), Healthcare, Public Health Department, Criminal Justice, Youth Provider \*, etc.
- Lead Agency(ECHO)

### **COMMUNITY DATABASE**

The HMIS - Homeless Management Information System will collect, analyze, and store client-level data and data on housing and service provision for individuals experiencing or at risk of homelessness.

What is offered in our community is a system that integrates housing & non-housing agencies, tracking coordination of services, referrals, and outcomes among a variety of providers.

### BENEFITS OF THE COMMUNITY DATABASE

- Data analysis experts and professionals on HMIS committee
- Eligibility Engine capability to match programs to help requests from the community, in real-time
  - Pre-approval of available services based on program criteria from agencies
- Local management, ownership, and training support
  - Meeting the needs of community and providers
  - Consistent review and support to enhance data quality and performance
  - Customization tailored to meet the needs of the providers

03.

# ACTION PLANNING & INVOLVEMENT

### TURN PLANS INTO ACTION

- Recent Case Conferencing Suggestion: The need to have a case management provider or supports at the table.
- What suggestions might be helpful to consider as we continue to work towards enhancing collaboration and developing different partnerships?



### WHAT'S NEXT

### Get Plugged-In & Connected

- Coordinated Entry
- Case Conferencing
- Community Database (HMIS)
  Homeless Management Information System

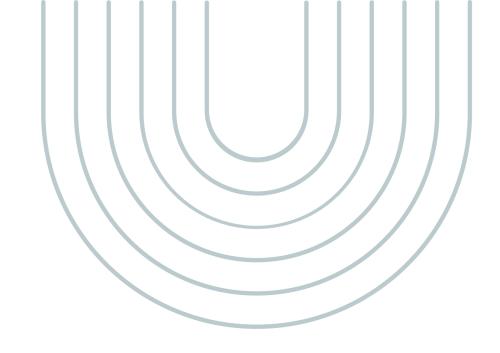
Community Coordination Michael Gallegos - Michael@echowtx.org

CoC & Committee Involvement Charlee Wentzel - Charlee@echowtx.org

Community Databased Edward Grady - Data@echowtx.org



### KEY TAKEAWAYS



- We all have a common objective
- Everyone can play a role in advocating and impacting coordination
- Together, we can make a difference

### THANKYOU

