Ending
Community
Homelessness
Organization

ECHO West Texas
Lubbock Continuum of Care
(CoC) Lead Agency

APRIL 2025

ECHO West Texas is a nonprofit organization, connecting communities and providers to coordinate resources through a community developed database, for people experiencing or at-risk of homelessness. Our goal is to promote a coordinated system of care, sustainable strategies, and measurable impact, and develop collective funding solutions for homeless service providers.

ECHO
West Texas

What is a Continuum of Care (CoC)

The CoC Program is designed to:

- Promote community-wide planning and strategic use of resources to address homelessness;
- Improve coordination and integration with mainstream resources and other programs targeted to people experiencing homelessness;
- Improve data collection and performance measurement; and
- Allow each community to tailor its programs to the strengths and challenges in assisting homeless individuals and families within that community.

3 Main Operations of the CoC

Community Database

Learn more below

Coordinated Entry

CoC Funding
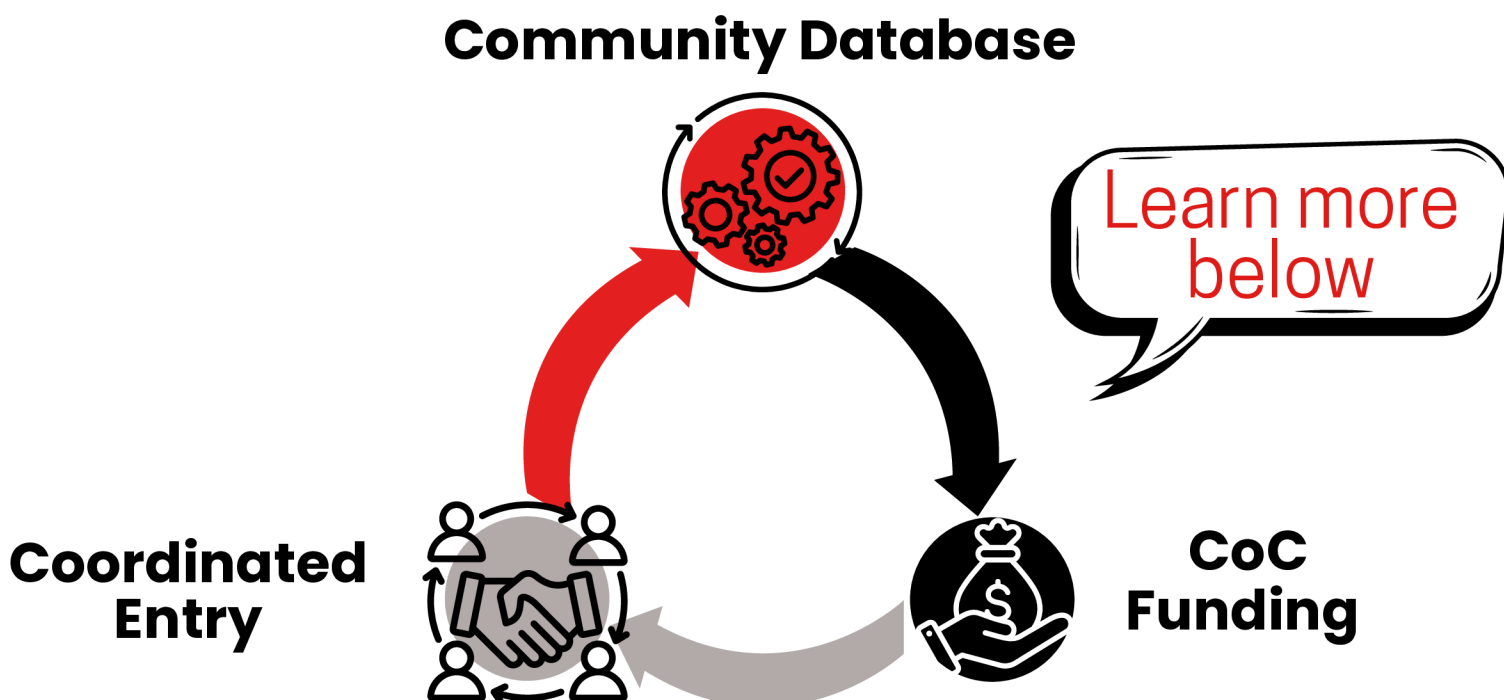
3 Groups Form the CoC

CoC Membership

CoC members represent individuals & organizations within and that interact with the homelessness response system
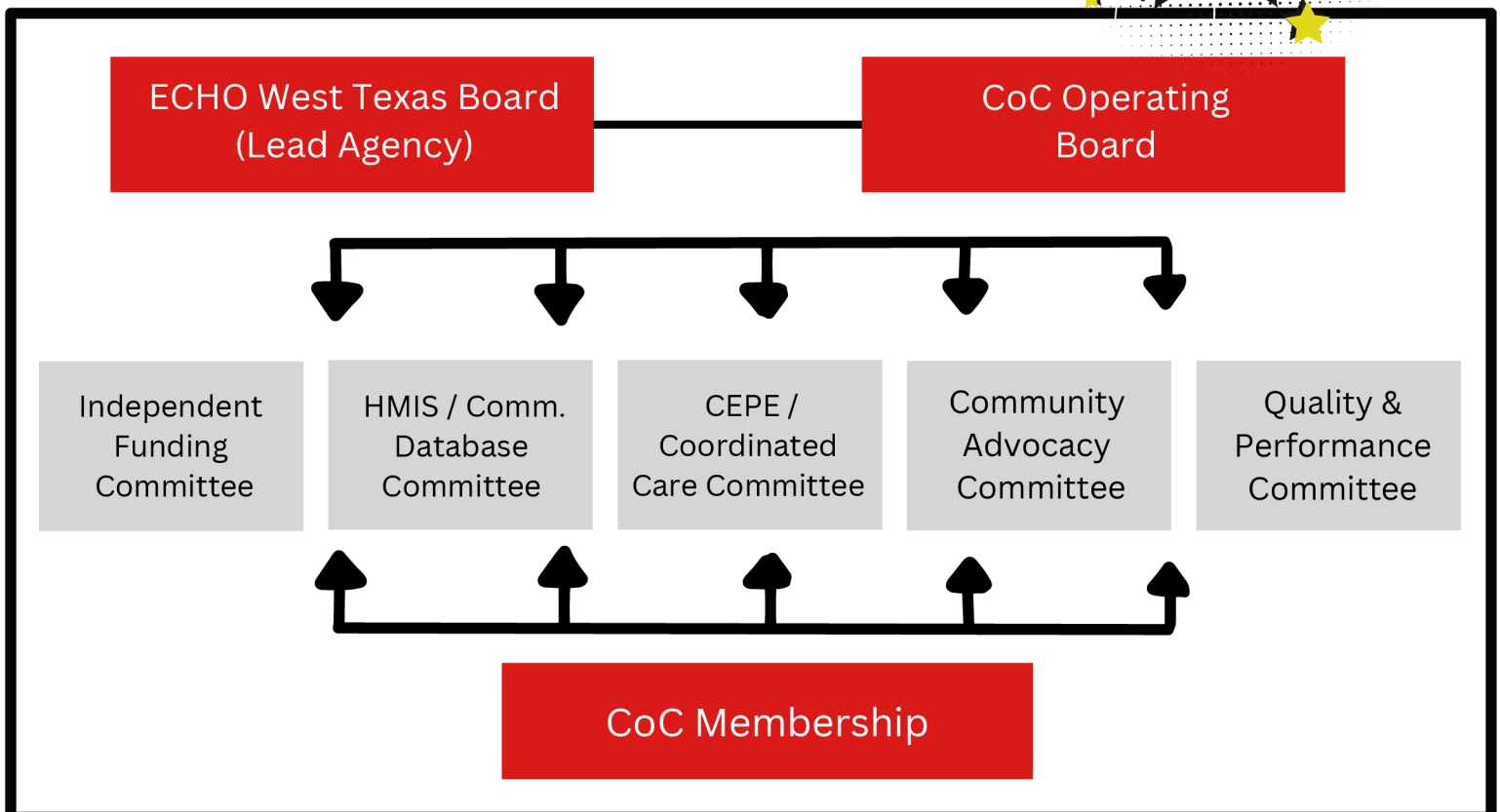
CoC Board

Provides leadership to the CoC and engages in other activities designated to them by the CoC

Lead Agency

Prepares and submits the annual HUD CoC funding application and engages in planning activities designated by the CoC

Lubbock's Cross-Functional Team

35 And Counting

ECHO West Texas Board (Lead Agency)	CoC Operating Board

Independent Funding Committee	HMIS / Comm. Database Committee	CEPE / Coordinated Care Committee	Community Advocacy Committee	Quality & Performance Committee

CoC Membership

CoC Membership Meeting

CoC Membership Meeting and Training Session
June 4th at Knipling Conference Center
Rooms C and D
Top Floor of public West Parking garage
(Corner of Louisville and 21st Street)

Open to the Public

Agenda
- 8:30 - 10:00
- Governance Charter/CoC Operation Overview
  - **Required for all CoC Voting Members**
- 10:00 - 12:00
  - Coordinated Entry and HMIS in action
- 12:00 - 1:00
  - SPDAT training
  - **Required for all Coordinated Entry Providers**
  - Lunch provided during training session - please register

Click Here to Register

Community Database
HMIS + (Homeless Management Information System & other supportive services)

Benefits of the Database:
- Full case-management service tracking system
- Send/receive referrals to a variety of service providers
- Eligibility Engine - matching clients to available programs in real-time
  - Reduce provider navigation time and improve internal program pre-approval procedures
  - Save clients navigation time, transportation, and lost wages while seeking available services

Database Costs:
- $450/User/Year - Includes program customization, training, management, and ongoing support
- *Limited Free licenses - contact our team to apply*

Database Users:
- Current users - 12 Agencies
- Onboarding Soon - 4 Agencies
- Workaround Users - 7 Agencies
  (Not using database but participating in Coordinated Entry)

Data Transfer Update (State CoC to Local CoC):
Migrating 3 agencies from State system to the ECHO community database by June 2025

Coordinated Entry

Coordinated Entry

A Coordinated Entry System is a streamlined community-wide process among providers to assess, prioritize, and match people experiencing homelessness to appropriate housing and services. A major component of coordination is Case Conferencing, ensuring our homeless community members are not forgotten and efforts are consistent.

Case Conferencing

A Centralized process that helps case managers, program staff, and service providers address and advance the progress of participants who are homeless awaiting housing

- First and Third Thursday of each month (First Thursday will be part of commUNITY day)

HELP NEEDED

Seeking Housing Providers:

We need help to update/clean-up the State Housing Priority List (HPL) that has been transferred to Lubbock's CoC. The HPL is a community-wide assessment list of homeless individuals and families awaiting housing.

Contact : Michael@echowtx.org

Case Conferencing Workgroup

Case Conferencing Workgroup

To maximize impact, HUD and best practices recommend a broad range of partners (below) are needed to address diverse needs, improve access, and promoting equitable, informed decision-making through diverse expertise.

Key recommended participants:

✓ Permanent Supportive Housing (PSH) Provider

❓ Veteran Services Provider

✓ Transitional Housing (TH) Provider

✓ Rapid Rehousing (RRH) Provider

❓ Emergency Shelter (ES) Provider

✓ Street Outreach (SO) or Day Center Provider

✓ Victim Services Provider

✓ Individuals with Lived Expertise

✓ Community Access/Coordinated Care Hub

Other Community Partners:

✓ • Public Housing Authority (PHA)

✓ • Healthcare / Public Health

✓ • Criminal Justice

❓ • Youth Providers

• Other

Projects & Initiatives

Coordinated Care Project
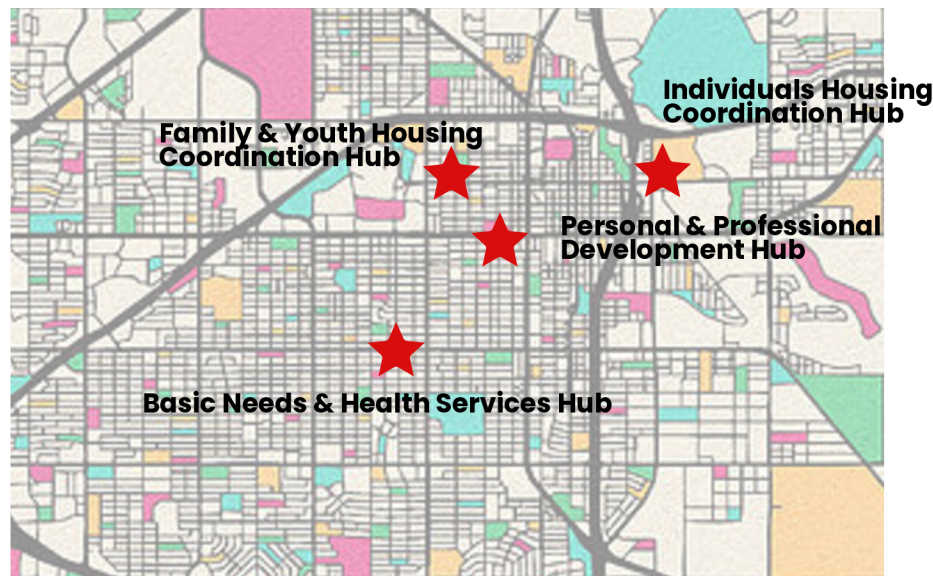
Four designated hubs partnering to coordinate services through the community database. Projects completed by fall 2025;

- **Serve Lubbock** - Housing coordination for families and youth

- **Grace Campus** - Housing coordination for individuals

- **Kingdom Co-Op** - Personal and professional development

- **Lubbock Impact** - Basic necessities and medical care

Individuals Housing Coordination Hub

Family & Youth Housing Coordination Hub

Personal & Professional Development Hub

Basic Needs & Health Services Hub

commUNITY day Initiative

Collaborative of providers and volunteers offering resources and services in one central location for people experiencing or at extreme risk of homelessness

- First Thursday of each month (Kick-Off July 3rd)
- Includes Case Conferencing

Click Here to Sign-Up

Contact : Michael@echowtx.org

On behalf of the ECHO Board of Directors, thank you for being an essential part of our journey.

WE REQUEST THE PLEASURE OF YOUR COMPANY

Annual Benefit

FOR ECHO WEST TEXAS & LUBBOCK'S CONTINUUM OF CARE

MAY 29TH | LUNCH 11:30
THE WILLOWS | PROGRAM 12:00

Distinguished guest speaker;
Justin Stice with Kingdom Co-Op

This special gathering is our way of recognizing the dedication, collaboration, and unwavering support that made our accomplishments possible.

Click Here to Learn More

CoC Calendar

APRIL	MAY	JUNE

-CoC Board Meeting
-Case Conferencing
    (1st and 3rd Thursdays from
    1:30 to 3:00 at Lubbock
    Housing Authority)
	-Case Conferencing
	    (1st and 3rd Thursdays from
	    1:30 to 3:00 at Lubbock
	    Housing Authority)
		-6/04/25 Required CoC Membership
		    Meeting 8:30 - 10:00
		- 6/04/2025 Coordinated Entry Training
		    10:00 - 1:00
		-Anticipate HUD NOFO (Notice of Funding
		Opportunity)
		    Release
		-Case Conferencing
		    (1st and 3rd Thursdays from
		    1:30 to 3:00 at Lubbock
		    Housing Authority)
		-Quarterly Committee
		    meetings*

JULY	**AUGUST**	**SEPTEMBER**

-CoC Board Meeting -
Commuity Day with Case
    Conferencing (1st Thursday)
-Case Conferencing
    (3rd Thursday from 1:30
    to 3:00 at Lubbock
    Housing Authority)
	-Commuity Day with Case
	    Conferencing (1st Thursday)
	-Case Conferencing
	    (3rd Thursday from 1:30
	    to 3:00 at Lubbock
	    Housing Authority)
		-CE System Annual -Assessment
		    (CoC determined date)
		-Prep APR w/ Providers
		-Quarterly Committee
		    meetings*
		-Commuity Day with Case
		    Conferencing (1st Thursday)
		-Case Conferencing
		    (3rd Thursday from
		    1:30 to 3:00 at Lubbock
		    Housing Authority)

OCTOBER	**NOVEMBER**	**DECEMBER**

-Membership renewal -New
Membership apps open -PIT
Count Training -CoC
Membership Meeting -CoC
Board Meeting -Commuity
Day with Case
    Conferencing (1st Thursday)
-Case Conferencing
    (3rd Thursday from 1:30
    to 3:00 at Lubbock
    Housing Authority)
	-Membership apps close, new
	    applications looked over by
	    CoC Board and Lead Agency
	-CoC Strategic Planning Session
	-Annual Privacy & Security
	    Training (required for HMIS)
	-Commuity Day with Case
	    Conferencing (1st Thursday)
	-Case Conferencing
	    (3rd Thursday from 1:30
	    to 3:00 at Lubbock
	    Housing Authority)
		-Prep 1-3 Yr Strategic Plan
		    (Include Gap Analysis)
		-Quarterly Committee
		    meetings*
		-HIC Count
		-Housing Provider EOY Reporting
		-Commuity Day with Case
		    Conferencing (1st Thursday)
		-Case Conferencing
		    (3rd Thursday from
		    1:30 to 3:00 at Lubbock
		    Housing Authority)

JANUARY 2026	**FEBRUARY 2026**	**MARCH 2026**

-PIT Count -CoC
Membership Meeting -CoC
Board Meeting -Commuity
Day with Case
    Conferencing (1st Thursday)
-Case Conferencing
    (3rd Thursday from 1:30
    to 3:00 at Lubbock
    Housing Authority)
	- Annual Data Quality Training (req for
	HMIS)
	-Commuity Day with Case
	    Conferencing (1st Thursday)
	-Case Conferencing
	    (3rd Thursday from
	    1:30 to 3:00 at Lubbock
	    Housing Authority)
		-Quarterly Committee
		    meetings*
		-Commuity Day with Case
		    Conferencing (1st Thursday)
		-Case Conferencing
		    (3rd Thursday from 1:30
		    to 3:00 at Lubbock
		    Housing Authority)

*Some committees are meeting monthly right now and will phase out to quarterly. Requirement in the Governance Charter is quarterly at minimum.